TTEC
TRIANGLE TECHNOLOGY EXECUTIVES COUNCIL

FEBRUARY 26 HEAR FROM YOUR PEERS MEETING

The Cybersecurity Threat Landscape and Data Privacy Law

Discussion Leaders

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Data Privacy Takeaways

- Analytics = PII
- Companies should investigate and map the personal information that is collected, as well as the locations the personal information is stored.
- Privacy policies and opt-out mechanisms.
- Vendor agreements and responsibilities.
- Considering security in all parts of the business's IT and data privacy in all parts of security
- Be sure you are up to date on compliance programs – CCPA and/or GDPR compliance not enough.
- Careful review of change to "business definition" – business and commonly controlled entities
- While considering changes, must comply with CCPA.

Cybersecurity Threat Landscape Takeaways

- Take a layered security approach: firewalls, anti-virus and endpoint detection/response solutions.
- TEAM effort in order to secure networks.
- Information Sharing is key to early identification of threats to networks.
- Continuous monitoring of 3rd and 4th party vendors is necessary to manage supply chain risks.
- Ransomware attacks and attackers are evolving in their methods.
- The State wants to partner with Private Sector for cyber information sharing as outlined in HB 217.
- Payment of ransomware fees to countries sanctioned by DOJ could result in Federal fines.
- Conduct regular penetration testing from a 3rd party.
- Conduct regular risk and security assessments.
- Adopt an industry best practice cyber framework.
- Consistently review computer use, device and password policies
- Access management and control policies and procedures
- Email security solutions (such as anti-phishing solutions, spam filters, email signing certificates [S/MIME certificates])
- Employee cybersecurity awareness training and phishing simulations
- Develop incident response and disaster recovery plans.
- Use of .gov domain for public facing web servers (if you operate as a government organization)
- Current data OFFLINE backups